

Water Review Board Hearing- November 9,2015

Account: Mike Zorne (Jerry Lancaster) 189 N 4th St.

Information: Mr. Zorne states he does not know who Jerry Lancaster is. He claims he rented property to another person, who pre-paid rent for 4 months then never paid again. When he contacted her he was told water was turned off.

Decision: Board decided that no credit would be given. Property owner must pay amount owed.

Account: Stanley Allen 516 Laretta Dr.

Information: Mr. Allen had two large bills and he is not sure why there were large consumptions for 2 months. Mr. Allen stated all he wanted was to understand why he had the surges.

Decision: Board decided amount was to be paid.

Account: John/Gwen Butler 401 Highland Ave.

Information: Disputing high final bill, claims they moved to another property. The meter was never pulled, when workers went to home no one was there to let them in.

Decision: Board decided the amount is owed and no refund will be given.

Account: Dave/Susan Dukich 4601 Fairway Dr.

Information: Questioning high bill with Neptune readings. Had meter replaced and showed no leaks.

Decision: Board decided that amount was owed. They had 2 meters installed

Account: Robin Fabian 821 Oakmont

Information: Claims no one was living at the property. Several attempts were made by the water dept. to have someone at the residence to remove the meter. Mr. Fabian is requesting a refund for 5 minimum usage bills.

Decision: Board decided that since several attempts were made to pull the meter and no one responded to the requests, customers are required to pay the bill.

Account: James Mirabella 1309 Plum St.

Information: Previous tenants did not pay large water bill. A lien was filed on the property, which is still owed. Wants to know what his options are to clear this.

Decision: Board decided that since the policy states that property owners are responsible for water at the properties Mr. Mirabella is responsible to pay the lien amount.

Account: Tanya Harris 633 Oakmont

Information: Customer is requesting refund for 2 large bills that she is claiming she did not use.

Decision: Board decided to postpone decision until the next hearing. Ms. Harris is to pay her current bills until a decision is made.