

Utility Review Board Hearings- July 26, 2016

Account: Tom Bowers 229 Ravine St #3 \$1939.33

Dispute: Mr. Bower's presented an Application for Adjustment of Sewer Bill. On July 12, 2016 the Utility Office notified Mr. Bower of high consumption at this residence. Mr. Bower said that the tenant was not home when the water service was turned on and the faucet in the bathtub was on. He said that the bathtub was clogged causing a lot of damage.

Decision: According to Section 10-2B of the water policy , credit can be given on the sewage amount minus the cost to treat it. There is no adjustment to the water charges. Based on this policy, the decision was made to credit the sewage \$492.18 and the remainder of \$1447.15 is owed by Mr. Bower.

Another issue at this address was the Intent to Lien of \$328.15 for final bill not paid by previous tenant, Bobbi Adams. This amount is owed by Mr. Bower in accordance with City ordinance. Property owners are responsible for water charges at premises.

Account: Melissa Booth (for Teddy Gault) 2338 Chestnut \$512.49

Dispute: In February, Mr. Gault had usage of 22,000 gallons of water. His normal usage is 2,000 gallons or less. There was a problem with his toilet and several calls were made to the landlord to get it fixed. The problem was not corrected until April 26th. There were 2 other hearing scheduled previously but both were rescheduled by the City. The total bill was 461.01 and penalties totaling \$51.48.

Decision: Credit of \$126.20 for sewage was given based on Section 10-2B of the water policy. The penalties of \$51.48 were also waived since the hearing was postponed twice. A payment plan was suggested to help pay the remaining amount but Mr. Gault is on a fixed income and cannot afford to pay. Further penalties will be suspended for one month to give them time to resolve the bill.

Account: Michael Berry 308 Kingston, 1321 Oregon & 1506 Foster

Dispute: Mr. Berry received Intent to Lien letters on these properties.

Decision: Mr. Berry did not show for the hearing. Decision was made that amounts are owed and no further hearings will be allowed.

Account: Barb Northcraft/ Bruce Tilton 120 Wilden R \$1816.51/ 398.15

Dispute: Bill for \$1816.51 was in the name of Helen Edwards, who lived at this address for 3 months. Utility office notified them of a large leak. Consumption between Feb. 20th – April 1st was 75,000 gallons. Mr. Tilton said they checked several times and could not locate a leak. Also, an account in the name of Barbara Northcraft was left unpaid for \$398.15.

Decision: Both amounts are owed. According to City policy, credit can be given for sewage in the event of a leak. Mr. Tilton stated there was not a leak.

Account: Regina Krach 849 Jeanette \$437.15

Dispute: Corey Miller and his wife, Tiffany resided at this residence. Corey came down and told Utility office that he no longer resided there but Tiffany did. A letter was sent to Tiffany notifying her that she would have to come to the office to sign up for service. The account was put in her name as a consumer and she was given 14 days. She did not sign up and the water was shut off. Later, someone came to sign up for service at this address and it was explained that water would not be turned on until the previous amount was paid. Regina Krach called to take care of the amount owed. She said she talked to the manager, paid the amount owed by Tiffany Miller consumer and was told that everything was taken care of. Since Tiffany and Corey resided at this residence together the amount owed in Corey's name needed paid also. Ms. Krach is disputing this since she said she was told it was taken care of.

Decision: The last bill at this property was in the name of Corey Miller. The account in Tiffany Miller, consumer was created because Corey notified the Utility Dept that he no longer resided there. Tiffany never came to sign up for service. Therefore in accordance with 921.05 and 925.22 of the Codified Ordinances, the amount of \$437.15 is owed.

Account:	Ronald Martin	1306 Oak Grove	\$1011.22
		718 Dock St. 2F	\$ 258.77

Dispute: Mr. Martin scheduled hearing to dispute the Intent to Lien.

Decision: Mr. Martin did not show for the hearing. Decision was made that the amounts are owed and no more hearings will be allowed.

Account:	Joseph Paquerella	136,138,144 & 146 S. 9th
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Dispute: Mr. Pasquerella has several accounts that have high balances. He is disputing having to pay them. Also, stated that there were several burst meters that he had to pay for.

Decision: According to 921.05 and 925.22 of the Codified Ordinances, all amounts are owed with the exception of 146 S. 9th St. The previous tenant is making payments on this account. The amount owed is now less than \$100.00