

Utility Review Board Hearings: February 14, 2017

Account: Paul Andreozzi 1317 Pennsylvania Ave. \$747.44

Dispute: Mr. Andreozzi recently purchased this property which has an outstanding past due balance. Mr. Andreozzi acknowledged that he needs to pay but would like to have service turned on and make payments.

Decision: Board decided that service can be established at the above address after a down payment is made on the account. The account must be paid in full over the next two months.

Account: Leona Delakowitz 3827 Bristol Ave. \$1195.10

Dispute: Customer is disputing water usage for the month of December. Customer was out of town from October until February 2, 2017. While away she received notice of high usage.

Decision: Based on the evidence presented to the Board, they decided to give credit for 58,000 gallons of usage and waive the penalty. Customer will be responsible for the remainder of the bill.