

Utility Review Board Hearing: July 2018
July 10, 2018

Account: **Robert Marrow** **1333-1335 Oregon Ave.**

Dispute: Mr. Marrow came in to request service be turned on at the above address. He was told he had to pay the water lien on the property before service would be restored. He asked that the sewer charges be refunded for leak in 2016. Service ended August 22, 2016.

Decision: After careful consideration. The Board decided that in accordance with The City of Steubenville's water policy, Section X subsection B, request must be made within 60 days of the incurred charges. The lien is already assessed therefore it must be paid.

Account: **Carolyn Benedict** **819 Buena Vista**

Dispute: Customer rented to her granddaughter. She claims water lines were busted and she was never told. She said her lease states that the tenant is responsible for water. There was 380,000 gallons of water used/lost. She never received notices from the water office of the leak.

Decision: After review of the account, it was determined that the letters about the high water consumption were returned by the post office. Since Ms. Benedict did not have proper notice, the Board decided to give sewer credit of \$2372.56. The remainder needs paid by the end of August or it will be assessed a lien.

JULY 17, 2018

Account: **Teresa DiCarlantonio** **724 Roswell**

Dispute: They are trying to get the Landbank to take possession of this property. There is a water lien on the property. Landbank will not take possession until it is taken care of. She is requesting us to waive the lien. There was a hearing on this issue in July, 2017. Credit of \$277.50 was given and was told if the balance was not paid a lien would be assessed.

Decision: This case is being referred to the City Manager and Law Director.

July 31, 2018

Account: **Mark Sanders** **827 Oxford Blvd.**

Dispute: Mr. Sanders owns this property. Stated he rented to his cousin, Michael Crago and his girlfriend, Ronica Bioni. Bill was always behind but the tenants would pay the minimum to keep water on. There was also a leak. Notices were sent to both tenants and landlord.

Decision: The Board ruled that the amount owed must be paid or it will be assessed a lien.

A hearing was also scheduled for Jacob Brost, 546 Arden Ave. Mr. Brost failed to cancel or show for the hearings. There will be no further hearings allowed for this matter.