

Utility Review Board Hearing: June 26, 2018

Account: **Rhonda Parrish** **251 S 8th St.**

Dispute: Ms. Parrish used to own this property. When she left she asked that water be turned off on April 30, 2018 but she states that she turned the water off at the valve because a pipe burst. She was sent a bill on May 15th for a large amount. She does not think she should have to pay this amount.

Decision: After careful consideration. The Board decided that in accordance with The City of Steubenville's water policy, Section X subsection B, the customer must pay the bill in full.

Account: **Bill Weiss** **2026 Oregon Ave.**

Dispute: Customer states that he went to New York to take care of his mother. He states he called the water office and was told to send a letter requesting the account be put on vacation mode. States he mailed the letter but it was never received at the Utility Office. He states he sent it to the street address and not the PO Box.

Decision: The Board decided that since he showed no proof of mailing the letter and the owner of the property paid the outstanding bill, no relief would be given.

The following people had hearings scheduled but did not call to cancel or show at the hearing.

**Frank Keifer
Beyunka Williams
Janine Petrella**

The Board determined that no further hearings would be allowed on these matters.