

**Utility Review Board Hearing:
05/08/2018**

Account: Matt Parise 157 McDowell Ave.

Dispute: Had a major leak at this property. States the supply line from the water line to the toilet in basement burst and is not sure how long water ran. When he discovered it he shut the water off at the valve until he fixed it. The water dept. notified him of the leak on Jan. 26, 2018. Mr. Parise asked for credit but did not submit forms until he was outside the 60 day time frame as set in the water policy.

Decision: After careful consideration. The Board decided that in accordance with The City of Steubenville's water policy, Section X subsection B, the customer must pay the bill in full for failure to comply in a timely manner.

05/22/2018

Account: Mitzi Probert 1410 Oregon Ave.

Dispute: Former tenant disconnected service at this property on 3/28/18. On 4/5/18 the water dept. detected water usage of 1,000 gallons. We went back out to check the curb box and it was off. Owner states they could not enter property until 4/30 through eviction proceedings. When they went in she says her husband turned on the water and it was off. Between 4/5/18 and 5/1/18 there was an additional 3,000 gallons used.

Decision: The Board wanted to have the curb box tested. On June 7th it was determined that the curb box does not hold, therefore, the owner is responsible for the amount owed.