

Utility Review Board Hearing: August 2018
August 14, 2018

Account: **Rocco Ermmarino** **409 Clinton St.**

Dispute: Mr. Ermmarino received Intent to lien letter for the above mentioned property. He states that he has not given permission for anyone to live at this property. He claims that there was squatters there and he had the police remove them.

Decision: The Board requested that Mr. Ermmarino send a copy of the police report to the Utility office within one week. The Utility Office will also try to obtain a copy of the report from the police department. After reviewing the report, the Board will reevaluate this matter at the next Review Board Hearing scheduled on August 28, 2018.

Account: **Soundra Palmer** **802 Lawson Ave.**

Dispute: Customer sates that her water bill is too high. The meter system shows that she has a continuous leak but she claims she has checked and does not. She says it could be an outside hose. She will check her house again.

Decision: The Board advised her that she needed to determine where her leak is and have it fixed. They recommended several areas to check and how to determine if there was a leak. A leak adjustment letter was provided to her to provide relief of sewage for a verifiable break/leak in accordance with the City of Steubenville Water Policy, Section X.B. No further credit can be granted.

AUGUST 28,2018

ACCOUNT: **Todd Zimish** **300 Maxwell Ave.**

Dispute: Tenants, Terrance & Leana Shepherd (husband & Wife) lived at this address. They divorced in April, 2015. Terrance moved out and Anthony Gump moved in with Leana. Bill in the name of Terrance, he never signed off. Leana and Anthony moved to another address within the city. Water service is in the name of Anthony Gump. Mr. Zimish feels we should be able to transfer the outstanding bill to this address.

Decision: Board decided that since Terrance Shepherd never signed to disconnect service and we were not notified that he was not living there the amount is owed or will be assessed a lien in accordance to Ordinance 921.05 & 925.22 Section C.

ACCOUNT: **Rocco Ermmarino** **409 Clinton St**

Decision from August 14th hearing:

The Board granted relief in the amount of \$597.92, from the dated it was verified through a police report that Christopher Watson was not residing at the said address. The balance of \$1164.07 needs paid to avoid a lien on the property.

