

**Utility Review Board Hearing: November 2018  
November 13, 2018**

**Account:                      Shane Jenkins                      827 Rosswell Ave.**

**Dispute:**                      Account in the name of Shane Jenkins, tenant is Mario Banks who was present for the hearing. Mr. Banks is disputing the return trip charge of \$25.00. He claims he was home when the meter department came and says they did not knock on the door. Meter Dept. says he first went to the neighbor's house to make sure they were home then went to Mr. Banks house where there was no answer when he knocked. He then got into his van and drove around to the alley to turn the neighbor's water on. He drove back around to the front and placed a card on Mr. Banks door to let him know he was there.

**Decision:**                      Review Board denied the petition. Mr. Banks is responsible for the return trip fee.

**The following did not show or cancel. No further hearings will be allowed:**

**Latera Poole, 1625 LaBelle Ct., disputing collection account.  
William Bowers, 4401 Country Club Dr. Apt. 33., tampering charges.  
Dion Purdy, 1654 Roosevelt Ave., disputing charges.**