

**Utility Review Board Hearings: March, 2019**

**March 26, 2019**

**Account:**                    **Michael Otis**                    **337 Summit Ave.**

**Dispute:**            Mr. Otis is disputing high bills. He says he did have a burst pipe in February that he fixed but doesn't understand why his bill is still high. He has used 14, 000 gallons for the last 2 months.

**Decision:**            After review of the consumption chart, it shows that there is a continuous leak. Several suggestions were given to try to determine what was leaking. Without proof of a viable leak the Board could not give any relief but if a leak is found and fixed a sewer credit can be given by the Utility Office in accordance with Section X.2.b of the City's Water policy.