

Utility Review Board Hearing: August 2019
August 13, 2019

Account: **William Zimmerman** **533 Linden A**

Dispute: Mr. Zimmerman is requesting credit for a leak on February 22, 2019. He claims he told an employee in th office that the pipes were busted. No formal Leak adjustment papers were filled out. Also, he is requesting clarification of an adjustment on this account of \$206.65 on March 4, 2019

Decision: In accordance with the City’s water policy Section X.B, petition is denied. The request for relief is outside of the stated time frame. Also, Mr. Zimmerman was advised of the adjustment that was made to his account was a transfer of balance from one of his other properties.

August 27, 2019

Account: **Patrick Nguyen** **811/813 N 5th St.**

Dispute: Mr. Nguyen was charged a tampering fee of \$250.00 and for usage on this property. Service was turned off and he states he arrived in town on July 4, 2019 and turned the water on. The office was closed but he did come down on July 5th to sign up for the service.

Decision: According to the City’s water policy, Section XXVI the fee for tampering is \$250.00. Only the City is allowed to restore water service to a residence. Petition is denied.

Account: **Ray Williams (Brenda Colabelli)** **1284 Sinclair Ave.**

Dispute: Ray Williams passed away. His sister Brenda Colabelli, is disputing bill. She claims there was a man living in the house and they had to evict him. Everything was in probate and the attorney advised them no to pay the bill. Once the eviction took place we allowed to remove the meter from property. She is asking for fees to be waived during the eviction process. She does not want a lien to be placed on the property.

Decision: The board decided that since the estate was held up in court and Mrs. Colabelli was advised not to pay the bill, all penalties and fees would be waived and a balance of \$166.27 would need to be paid