

**Utility Review Board Hearing: September 2019
September 24, 2019**

Account: **Nicholas Sasso** **725 Brady Ave.**

Dispute: Mr. Sasso says he had a tenant living in this property who passed away. Water was shut off in 2015 for non-payment. Mr. Sasso paid the past due bill that was from the tenant and we installed a new meter. The water office was unable to get readings from this meter so his bill was estimated. When we were able to replace the meter, the meter read 33,000 gallons. He was only billed for 18,000 so he received a bill for 15,000 gallons. He had a picture that showed an error on the meter.

Decision: After review of the information given, the Board decided that all would be waived except for 2,000 gallons in accordance to the minimum billing policy.

Account: **Justin Zullo** **303 Buena Vista Blvd.**

Dispute: Justin is disputing a \$250.00 tampering fee on his account. Service was shut off for non-payment on August 27, 2019. On Sept. 3, 2019, meter department went to check on the service and found on. The police were called and a report was filed. On the same day Justin paid his bill. There are 3 other occasions that water was turned on at this residence. He claims he doesn't know how the water was turned back on.

Decision: After review of City records, The Board decided to deny the petition and the tampering fee is owed.

The following did not show or cancel. No further hearings will be allowed:

Thomas Woodrow 740 Kendall

A hearing scheduled for Jodi Strachan was rescheduled.