

Utility Review Board Hearing: June, 2020
June 9, 2020

Account: **Toni Hubbard 1423 Ridge Ave.**

Dispute: Mrs. Hubbard had an account in her name at 328 Hill Ave that had a Past due balance of \$618.91 that was transferred to her account at 1423 Ridge Ave. A payment arrangement was set up with the Water Office for payments of \$56.00 for 12 months. Payment arrangements require that the installment and the current bill has to be made by the due date every month. Mrs. Hubbard would like to pay the payments in 2 installments each the month, one at the beginning and the other in the middle of the month.

Decision: The Board explained to Mrs. Hubbard that she can fulfill the payment arrangement anyway she wants as long as the current bill and installment are made. Therefore, no action needed to be taken by the Board.

Account: **Don Ogrizovich 1816 Columbia**

Dispute: Mr. Ogrizovich is disputing his current bill of 3,000 gallons. He claims that the prior months he used less than the minimum of 2,000 gallons therefore, he feels he should be credited for the extra 1,000 gallons on this bill.

Decision: After careful review the Board decided that based on the City's minimum bill policy Section XII.C and evidence presented of an intermittent and continuous leak during the time period and in combination of a five week billing cycle no relief will be granted. Petition is denied.

June 23, 2020

A hearing was scheduled for **Sasha Sims, 2400 Sunset Blvd.**, she did not show or cancel.