

Utility Review Board Hearing: May, 2020
May 26, 2020

Account: **Tomeka Smith** **463 S 4th St.**

Dispute: Ms. Smith owns the residence at 461-463 S. Fourth St. She resides at 461 S. Fourth and her mother resides at 463 S. Fourth St. Her mother never signed up for service for the downstairs apartment. We made several attempts to get her to sign up or get the water shut off. Water was finally able to be turned off in January, 2015. Since it remained occupied sewer, garbage and infrastructure charges continued to accrue on the account. The customer is disputing the garbage charges and would like to make payment arrangements to have water turned back on.

Decision: After careful review the Board denied any relief for the garbage charges. The also agreed that upon completion of proper application for service and payment of application fees, they would grant a payment arrangement with the Utility Office to make this delinquent account over a time not to exceed twelve months. An initial payment of \$1000.00 must be paid on the delinquent account. This decision is granted due to the current COVID-19 pandemic and does not set precedent for future decisions.