

## **Utility Review Board Hearing: October- December 2020**

### **October 27, 2020**

**Account:** Precious Turner                      964 Sherman Ave.

**Dispute:** Precious was trying to sign up for new service. She was aware that she owed and unpaid bill at a previous address but was also told she owed on another account at an address she claims she never lived at.

**Decision:** Based upon the evidence presented, the Board granted the petition.

A hearing was also scheduled for Michelle Cline who did not show or call to cancel. Therefore, the Board denied the petition and no further hearings will be allowed for this matter.

### **December 8, 2020**

**Account:** Kathleen McQuire                      509 Lincoln Blvd.

**Dispute:** Ms. McQuire feels she was overcharged on her bill. She was billed for 6,000 gallons water and sewer in July 2020. The system showed she had A continuous leak for some time. She claims she had no leaks. Her Account became delinquent and was disconnected. Charitable Organizations paid the bill to turn it back on.

**Decision:** No proof was presented to dispute the bill and her bill was paid by Charitable Organizations, the Board denied the petition for relief on the bill.