

Utility Review Board Hearing: April - June 2021

April 13, 2021

Account: **Melissa Miles** **215 Norris St**

Dispute: This account is in the name of Sharon Kostecki, who is deceased and is the Mother of Melissa. The water service at this property was disconnected due to non-payment. Melissa is trying to get aid from the Community Action Council to help pay this bill but the account has to be in her name. Also, there was a leak at the property causing consumption of 19,000 gallons of water. She is also requesting a leak adjustment for the bill and a payment arrangement to help with the remaining balance on the account.

Decision: In accordance with the City of Steubenville Water Policy Section X.B, Based upon due diligence and evidence verified; relief in the amount of \$154.36 was granted on a portion of the sewer amount. In addition, the Board decided to allow the account to be transferred into Melissa Miles' name, due to the payment history on the account, provided she assumes responsibility for all monies owed on the account. Also, water will be restored to the property once the past due amount and reconnect fee of \$734.83 is paid. A payment arrangement will be allowed for the remaining balance on the account.

April 27, 2021

Account: **Petera Robinson** **320 Terrace Ave.**

Dispute: Customer is disputing charges from January 2019 to February 2021. She claims that she moved out and did not know that she had to call To disconnect service. She said she was renting there but her Husband purchased it on a land contract. She is asking for a Reduction in her bill.

Decision: There was no bases presented to reduce the amount of the bill. Therefore, the board denied the petition.

A hearing was also scheduled for Tabitha (Bramhall) Young in regards to a collection account on a property located at 247 S. 8th St., Steubenville, OH. Tabitha failed to call to cancel and did not show for the hearing. Therefore, the Board denied the petition. No further hearings will be allowed on this matter.

May 11, 2021

A hearing was a scheduled for Jean Hornick in regards to a tampering fee on a property located at 400 Scenic Dr., Steubenville, OH. Jean Hornick failed to call to cancel and did not show for the hearing. Therefore, the board denied the petition. No further hearings will be allowed on this matter.

There were no hearings scheduled in June 2021.